

Privacy Policy – Visit Izola Website

Personal data controller Tourist Board Izola, EIG, Sončno nabreže 4, 6310 Izola is a privacy-friendly company, respectful of the legislation in the field of personal data protection, as well as your wishes. Therefore, we invite you to read more about the processing of personal data in the following chapters, which are divided according to the form of cooperation with us or according to the purpose of personal data processing.

In case we need your data, we will inform you, explain why we need it and the purposes of processing. In some cases, we will ask you to provide your information voluntarily along with the consent for its processing.

If you would like to contact us or get more detailed information about the destination

If you communicate with us via e-mail, website, telephone, or otherwise, we will collect your information based on a legitimate interest until the end of our communication. However, you may terminate our communication at any time and request the deletion of your personal data.

Personal data collector: Turistično združenje Izola, EIG, Sončno nabrežje 4, 6310 Izola.

Legal basis for personal data processing: legitimate interest (Article 6 (1) GDPR) of the controller for the purposes of communicating with you, answering your questions, and sending specific offers.

User categories: website maintainers, marketing tool providers, marketing agencies, outsourced service providers. Users process personal data exclusively according to instructions and under controller's supervision.

Retention period: until the end of communication.

Rights of individuals: objection, access to data, correction, deletion, restriction of processing, transferability. The rights can be exercised by a written application sent to the address of the manager or by e-mail to the address tic.izola@izola.si. Unsubscribing from e-news (cancellation of consent or objection) can be done at any time by clicking the unsubscribe link in the received e-news.

If you assess that we are not exercising your rights correctly, you may send a complaint or report to the Information Commissioner of the Republic of Slovenia (more information at: www.ip-rs.si).

If you subscribed to our e-news

You may have subscribed to our e-news via an online form. You may unsubscribe from the e-news at any time by clicking the unsubscribe link in the received e-news.

Personal data controller: Turistično združenje Izola, EIG, Sončno nabrežje 4, 6310 Izola.

Legal basis for personal data processing: personal consent, which may be revoked at any time (Article 6 (1)(a) GDPR). Based on its own legitimate interest (Article 6 (1)(f) GDPR) the controller also processes personal data for the purpose of planning the work process, managing stock and capacities, as well as improving the offer and optimizing services.

User categories: website maintainers, marketing tool providers, marketing agencies, outsourced service providers. Users process personal data exclusively according to instructions and under controller's supervision.

Personal data may be forwarded to processors in the USA who provide safeguard measures for personal data protection by including validated standard contract clauses in the data processing contract entered into with Tourist Board Izola. More information on the safeguard measures can be obtained via e-mail tic.izola@izola.si

Your rights: revocation of consent or objection, access to data, correction, deletion, restriction of processing, transferability. The rights can be exercised by a written application sent to the controller's address or via e-mail to tic.izola@izola.si. If you assess that we are not exercising your rights correctly, you may send a complaint or report to the Information Commissioner of the Republic of Slovenia (more information at: www.ip-rs.si).

Retention period: until revocation of consent.

Rights of individuals: revocation of consent, access to data, correction, deletion, restriction of processing, transferability. The rights can be exercised by a written application sent to the controller's address or via e-mail to tic.izola@izola.si. Unsubscribing from e-news (cancellation of consent or objection) can be done at any time by clicking the unsubscribe link in the received e-news.

If you assess that we are not exercising your rights correctly, you may send a complaint or report to the Information Commissioner of the Republic of Slovenia (more information at: www.ip-rs.si).

If you book an experience at one of the locations managed by or in cooperation with Tourist Board Izola

We will ask you to provide us with your name and surname, telephone number and e-mail address. We will send you an e-mail with booking confirmation or instructions on how to complete the booking and payment. Your personal data, which is processed online, is transmitted via SSL protocol. The SSL protocol allows your personal data to be encrypted and travel securely over the internet. Encryption is activated before the transfer of personal data starts. You will know that you are in the secure state, when a symbol of a locked padlock in the address bar on your browser. In addition, upon entering the secure state, the first characters on the website change from "http" to https" and your personal data is behind the so-called firewall, protected against any external access. We need your telephone number

and e-mail address so that we can confirm your reservation and contact you in case of any particularities regarding your reservation. We may also use your e-mail to ask for your opinion, which is extremely important to us.

If you have subscribed to our e-news you have given us permission to use information about your booking or travel in order to prepare personalized offers for you. Unsubscribing from e-news (cancellation of consent or objection) can be done at any time by clicking the unsubscribe link in the received e-news or by writing to our address.

Personal data controller: Turistično združenje Izola, EIG, Sončno nabrežje 4, 6310 Izola.

Legal basis for personal data processing: concluding a legitimate interest or use of services (Article 6 (1) (b) of General Regulation). If the individual does not provide the data, the contract cannot be concluded. Based on its own legitimate interest (Article 6 (1)(f) of General Regulation) the controller also processes personal data for the purpose of planning the work process, managing stock and capacities, as well as improving the offer and optimizing services.

User categories: website maintainers, marketing tool providers, marketing agencies, outsourced service providers. Users process personal data exclusively according to instructions and under controller's supervision.

Retention period: until revocation of consent.

Rights of individuals: revocation of consent, access to data, correction, deletion, restriction of processing, transferability. The rights can be exercised by a written application sent to the controller's address or via e-mail to tic.izola@izola.si. Unsubscribing from e-news (cancellation of consent or objection) can be done at any time by clicking the unsubscribe link in the received e-news.

You may send a complaint or report the controller to the Information Commissioner of the Republic of Slovenia (more information at: www.ip-rs.si).

Cookies

Our website uses two types of cookies: **necessary** and **analytical**.

Necessary cookies are essential for the undisturbed functioning of the site (e.g., playing video and audio content) and for the website use analytics. They are set when you perform any action on the website by clicking on simple links. According to GDPR we do not need to obtain your consent in order to implement this type of cookies. If you have completely disabled cookies in your browser, you may not be able to view our website. All necessary cookies are our own (first party cookies) and are set in a way that the IP addresses of users are automatically hidden. Where indicated in the table below, the personal data we process by using cookies is processed by third parties (cookies are stored by them). In the case of transfers to non-EU countries, the country and the applicable safeguard measures are also indicated.

Necessary cookies:

Name	Purpose	Expiry	Type	Provider
cache-sprite-plyr	This cookie is necessary for the cache function. The cache is used for optimization of site data. This cache is usually stored when browsing the website.	Persistent	HTML	visitizola.com
plyr	Necessary for the implementation of video content on the website.	Persistent	HTML	visitizola.com

Analytical cookies help us to adapt the website according to users' wishes and habits. Therefore, they serve as an analysis of website traffic and user habits.

Analytical cookies:

Name	Purpose	Expiry	Type	Provider
History.store	Records a unique ID and is used to generate statistics on how a visitor uses the site.	Session	HTML	visitizola.com

Third-party cookies:

Name	Purpose	Expiry	Type	Provider
IDE	Uses Google DoubleClick, to measure and report user activity on the page after clicking or viewing an ad in order to measure the performance and relevance of the ad.	1 year	HTTP	doubleclick.net
test_cookie	Checks if the user's browser supports cookies.	1 day	HTTP	doubleclick.net
VISITOR_INFO1_LIVE	Tries to determine the user's time zone on pages with integrated YouTube videos.	179 days	HTTP	youtube.com
YSC	Records the user's unique ID to keep	Session	HTTP	youtube.com

	track of which videos they have viewed.			
yt-remote-cast-installed	Saves the user's video viewing preferences on YouTube.	Session	HTTP	youtube.com
yt-remote-connected-devices	Saves the user's video viewing preferences on YouTube.	Session	HTTP	youtube.com
yt-remote-device-id	Saves the user's video viewing preferences on YouTube.	Session	HTTP	youtube.com
yt-remote-fast-check-period	Saves the user's video viewing preferences on YouTube.	Session	HTTP	youtube.com
yt-remote-session-app	Saves the user's video viewing preferences on YouTube.	Session	HTTP	youtube.com
yt-remote-session-name	Saves the user's video viewing preferences on YouTube.	Session	HTTP	youtube.com

How can I exercise my rights?

You can exercise your rights at any time by writing to us by regular mail to the above address or by sending an e-mail to tic.izola@izola.si. In order to know that we are exercising the rights of the correct person, we will request your identification or information with which we will be able to identify you.

The type of rights regarding the processing of personal data that may be exercised depends on the type of contact you have with us. You can read more about your rights in the individual sections specified on this website.